

Patient Policy: Audio and Video Recording Notice

To protect the privacy of our patients, the confidentiality of medical information, and the security of our staff, **Primary Medicine of Sunnyvale** strictly prohibits any form of audio or video recording within our facility.

1. Prohibited Activities

- **No Recording:** Patients, family members, and visitors are prohibited from taking photos, capturing video, or recording audio anywhere in the clinic.
- **Covered Areas:** This rule applies to waiting rooms, exam rooms, hallways, and staff work areas.
- **Covered Devices:** This policy applies to smartphones, smartwatches, hidden cameras, and any other recording devices.

2. Why We Have This Policy

- **Patient Privacy:** To comply with federal (HIPAA) and state privacy laws protecting other patients' identities and medical conditions.
- **Staff Safety & Focus:** To allow our healthcare providers to focus entirely on patient care without distraction or fear of unauthorized broadcast.
- **Proprietary Information:** To safeguard clinical workflows and proprietary facility operations.

3. Exceptions

- **Prior Written Approval:** Recording is only allowed if you receive explicit, written consent from both the treating physician and clinic management prior to the start of your appointment.
- **Telehealth:** Separate rules apply to scheduled telehealth visits, which are conducted via secure, approved platforms.

4. Consequences of Violation

Violation of this policy disrupts the patient-provider relationship and compromises clinic security. Failure to comply may result in:

- An immediate request to stop and delete the recording.
- Forfeiture of the remainder of your appointment.
- Formal dismissal from **Primary Medicine of Sunnyvale** as a patient, subject to Texas Medical Board notice guidelines.

5. Unauthorized Distribution and Liability

- **Social Media Prohibition:** Patients and visitors are strictly prohibited from posting, sharing, streaming, or distributing any unauthorized clinic recordings online, including on social media platforms, review sites, or public forums.
- **Legal Action:** Any unauthorized distribution of audio, video, or photographic materials taken inside the facility will be considered a breach of privacy and may result in immediate legal action by the clinic.
- **Financial Responsibility:** The patient named below will be held fully responsible for all legal actions, including any court costs and reasonable legal fees incurred by **Primary Medicine of Sunnyvale** associated with enforcing this policy.

Patient Acknowledgment

By signing below, I acknowledge that I have received, read, and understand the **Primary Medicine of Sunnyvale** Audio and Video Recording Policy. I agree to abide by these terms during my time at the facility.

Patient Name (Printed): _____

Patient Signature: _____

Date: _____